

EASILY COMPLYING WITH THE NO SURPRISES ACT

The No Surprises Act (NSA) is a federal law intended to protect consumers from unexpected, out-of-pocket costs for healthcare services. Violations of the NSA could result in a hefty fine for your practice, so it's important to understand the law and how to comply with its requirements.

HERE'S WHAT YOU NEED TO KNOW:

IT MAINLY AFFECTS OUT-OF-NETWORK COSTS

Patients are most often caught off guard by the cost of out-of-network care. To combat this, the No Surprises Act will require private health plans to cover these claims. It will also prohibit healthcare providers from billing patients more than they would for in-network care.

YOUR PRACTICE CAN COMPLY EASILY

If you have the right EHR/PM software, providing the cost estimates required to remain compliant with the No Surprises Act is easy. That's why iSalus offers a built-in patient cost estimator as part of our EHR/PM suite.

IT IMPROVES THE PATIENT EXPERIENCE

The No Surprises Act enforces a certain level of pricing transparency. Transparency is always good for the patient experience. The more a patient knows just what to expect, the more likely they are to be satisfied with your services.

VIOLATIONS WILL BE COSTLY

Violations of the NSA can carry a penalty of up to \$10,000 per infraction. There are an estimated 10 million surprise medical bills experienced in the US annually. Each of these bills could be a potential violation of the NSA. If your practice doesn't do its part to comply with the new standards, it could be facing some serious penalties.



GET IN TOUCH



The **iSalus Patient Cost Estimator** fills the compliance and regulatory needs of the NSA while making life easier for your staff and your patients. There's no more handwritten reports or estimates—just click a button and it's done!

If you have iSalus with batch/real-time eligibility, you have access to our **Patient Cost Estimator!** If not, get in touch with one of our experts today!